

AGENDA

Sacramento Employment and Training Agency COMMUNITY ACTION BOARD Regular Meeting

Wednesday September 11, 2024 10:00 a.m.

925 Del Paso Boulevard, Suite 100, Board Room,
Sacramento, CA 95815

PUBLIC COMMENT PROCEDURES

In response to AB 2449, the Sacramento Employment and Training Agency (SETA) Community Action Board is conducting this meeting utilizing a hybrid approach, permitting members of the public to participate in person or via Zoom. Public comments will be accepted until the adjournment of the meeting, distributed to the members of the Board and included in the record.

In the event of disruption that prevents broadcasting of the meeting to members of the public using the call-in or internet-based service options, or in the event of a disruption which prevents members of the public from offering public comments, the Board shall take no further action on items appearing on the meeting agenda until public access to the meeting is restored.

In-Person Public Comment

Members of the public are encouraged to participate in the meeting by completing a speaker card or submitting written comments by email to SETA's Clerk of the Boards, Anzhelika.Simonenkova@seta.net. Any member of the public who wishes to speak directly to the Board regarding any item on the agenda may contact Anzhelika Simonenkova at (916) 263-3753, or Anzhelika.Simonenkova@seta.net. Please include in your request the item(s) on which you would like to participate.

Zoom Public Comment

Members of the public may participate in the meeting via Zoom by clicking the [Zoom link](#), or listening to the meeting on one tap mobile +16699006833, 82266524073# US (San Jose).

Meeting ID: 822 6652 4073

Passcode: 133199

[Find your local number](#)

During the meeting any questions or comments may be submitted via the chat features on Zoom.

Accommodations

Request for Assisted Listening Devices or other considerations should be made through the Clerk's office at (916) 263-3753. Closed captioning will be available.

This meeting is digitally recorded and available to members of the public upon request.

This document and other Board meeting information may be accessed through the Internet by visiting the SETA webpage: www.seta.net/board/board-agendas.

GOVERNING BOARD

Rich Desmond

BOARD OF SUPERVISORS
County of Sacramento

Eric Guerra

COUNCILMEMBER
City of Sacramento

Patrick Kennedy

BOARD OF SUPERVISORS
County of Sacramento

Sophia Scherman

PUBLIC REPRESENTATIVE

Mai Vang

COUNCILMEMBER
City of Sacramento

Anita Maldonado

EXECUTIVE DIRECTOR

**CALL TO ORDER
ROLL CALL**

- I. **CONSENT ITEM:**
 - A. Approval of Minutes of the August 14, 2024 Regular Board Meeting 1-48
- II. **PRESENTATION:**
 - A. Saint John's Program for Real Change
 - B. Opening Doors
- III. **ACTION/DISCUSSION ITEMS:** None
- IV. **INFORMATION ITEM:** None
- V. **REPORTS TO THE BOARD:** 49
 - A. Chair
 - B. Executive Director
 - C. Deputy Director/Program Manager
 - D. Members of the Board
 - E. Public
- VI. **ADJOURNMENT**

DISTRIBUTION DATE: Wednesday, September 4, 2024

Community Action Board meeting hosted by:
Luis Sanchez (Chair), Dominique Espinosa (Vice Chair),
Debra Cummings (Secretary/Treasurer)

CONSENT ITEM I-A
Approval of Minutes of the August 14, 2024 Regular Board Meeting

Presenter: Julie Davis-Jaffe

RECOMMENDATION:

Review, make any necessary corrections, and approve the minutes.

BACKGROUND:

Attached are the minutes of the August 14, 2024, Board meeting.

MINUTES/SYNOPSIS

Sacramento Employment and Training Agency COMMUNITY ACTION BOARD Regular Meeting

Wednesday August 14, 2024 10:00 a.m.

925 Del Paso Boulevard, Suite 100, Board Room,
Sacramento, CA 95815

CALL TO ORDER

ROLL CALL

Mr. Sanchez called the meeting to order at 10:02 a.m. The roll was called and a quorum was established.

Members Present:

Debra Cummings, Our Kids Community Breakfast Club
Graciela Garduno, Head Start Policy Council
Luis Sanchez, Community Resource Project
LaShelle Dozier, Sacramento Housing & Redevelopment Agency
Renee John, Valley Vision
Leslie Taylor, Child Action, Inc.

Members Absent:

Dominique Espinosa, Vice Chair; Mutual Housing California
Elizabeth Hudson, Deputy Director, LifeSTEPS
Peter Coyl, Library Director & CEO, Sacramento Public Library
Fienishia Wash, Head Start Policy Council

Mr. Sanchez welcomed the new member, Ms. Leslie Taylor, representing Child Action Inc. Ms. Taylor introduced herself and highlighted her background.

PRESENTATION: SETA Strategic Plan Update (Dalberg)

The presentation is attached to these minutes.

In response to Ms. Taylor's question, Ms. Maldonado advised that SETA is reconfiguring the Diversity, Equity, Inclusion, and Belonging (DEIB) Committee to align it with SETA's strategic plans and goals and ensure that the new mission moving forward is inclusive of the entire organization. Ms. Taylor was pleased with Ms. Maldonado's response and advised that the staffing ideally should reflect the population being served.

Ms. Maldonado added that SETA is looking into bringing a DEIB expert for additional training on this subject.

Ms. Maldonado additionally advised the Board that she is reviewing the responses from the voluntary interviews conducted when staff leave the agency to narrow down the cause of staff resignations.

Ms. Dozier stated that extensive required financial reporting leads to lost or trusted community partners who do exceptional work with the populations that SETA is trying to reach, as they cannot overcome the administrative hurdles. Mr. Dougherty advised that these issues are also being looked at under strategic planning.

I. CONSENT ITEM:

A. Approval of Minutes of the July 10, 2024 Regular Board Meeting

The minutes were reviewed; there were no corrections.

Moved/Dozier, second/Cummings, to approve the minutes of July 10, 2024, regular meeting as distributed.

Roll call vote:

Aye: 5 (Sanchez, John, Dozier, Cummings, Garduno)

Nay: 0

Abstention: 1 (Taylor)

Absent: 4 (Espinosa, Hudson, Coyl, Wash)

II. PRESENTATIONS:

A. Elk Grove Adult and Community Education

B. La Familia Counseling Center

The presentations are attached to these minutes.

The Board thanked the presenters for their hard work and acknowledged their service's impact on the community.

III. ACTION/DISCUSSION ITEMS: None

IV. INFORMATION ITEMS:

A. Community Services Block Grant (CSBG) Second Quarter Report:

Ms. Davis-Jaffe reviewed the reports. The CSBG second quarter report demonstrates that the Delegate Agencies are in good standing and are meeting or exceeding their goals. The reports were provided under separate cover.

Ms. Dozier requested a follow-up on the Salvation Army's reported numbers for the off-site shelter (motel) category.

B. Community Services Block Grant (CSBG) Fiscal Monitoring Reports:

Ms. Karen Mora, SETA's Fiscal Manager, advised that Wraparound Enterprises received training on fiscal reporting.

V. REPORTS TO THE BOARD:

A. Chair: No Report

B. Executive Director:

Ms. Maldonado advised that the job offer has been made to a selected candidate for the Program Information Officer position.

Ms. Maldonado additionally advised that SETA held the All Staff meeting on August 9, 2024, and presented the video taken at the event.

- C.** Deputy Director/Program Manager:
Ms. Davis-Jaffe welcomed the new member, Ms. Taylor, and thanked the presenters for attending today's meeting.

Ms. Davis-Jaffe informed the Board about Ms. Scott's recent resignation from SETA and said the position would be filled soon.

- D.** Members of the Board:
Ms. John highlighted the upcoming California Economic Summit on October 8-10, 2024, in Sacramento hosted by Valley Vision. She invited those who were interested to attend.

- E.** Public: None

VI. ADJOURNMENT: The meeting adjourned at 11:15 a.m.

Note: The minutes reflect the actual progression of the meeting.



Dalberg

SETA Update on Strategic Planning Process for the Community Action Board

AUGUST 2024

Agenda

1 Introductions

2 Process

3 What we're learning

4 Open discussion

Dalberg is a social enterprise focused on building a more inclusive and sustainable world

OUR MISSION

To build a more
**inclusive and
sustainable world**
where all people,
everywhere, can reach
their **fullest potential.**

WHO WE ARE

Founded in 2001, Dalberg is an impact advisory group that brings together strategy consulting, design thinking, big data analytics, and research to address complex social and environmental challenges.

In both our client work and our internal operations, we are committed to diversity, equity, and inclusion. We work to bring the voices of the communities we serve into the conversation, and we strive for inclusive solutions that advance a more just and equitable world.

We work with a wide spectrum of clients in the U.S. to catalyze positive change and combat historic and persisting injustices

FOUNDATIONS	NONPROFITS AND NETWORKS	GOVERNMENTS	PRIVATE SECTOR

Your Dalberg team



Joe Dougherty

Partner; Co-lead of Education to Employment Practice



Worked with LA County's Department of Economic Opportunity on a new, \$25 million Economic Mobility Initiative and a plan for centering opportunity in infrastructure projects



Advising Kern County (through Kern Community College District) on a regional development plan under the California Jobs First initiative



Drafted a National Action Plan for Adult Literacy with the Barbara Bush Foundation

Previously: UC Berkeley Haas School of Business; Johns Hopkins University SAIS, Deloitte



Cassie He

Justice Equity and Economic Mobility Fellow



Supported the portfolio evaluation of the Ford Future of Worker's portfolio



Supported an organizational effectiveness evaluation of IREX, a non-profit focused on delivering education and leadership training



Extensive experience in community engagement and advocacy

Previously: Boston Consulting Group

Agenda

1 Introductions

2 Process

3 What we're learning

4 Open discussion

We are engaged in a comprehensive 12 week process

WE ARE HERE



Our stakeholder engagement plan involves a multipronged approach



Interviews

- 9 meetings with senior management
- 2 delegate agencies
- 3 staff focus groups with 3-5 members each



Benchmarking

- Analogous organizations
- Fresno WFD, LA County Office of Education, NoRTEC
- Augmented by desk research



Staff Survey

- SETA wide survey, does not include delegate agencies or partners
- ~20 question survey
- 255 responses, largely representative of SETA staff



Desk research, document review, analysis

Agenda

1 Introductions

2 Process

3 What we're learning

4 Open discussion

Our analysis surfaced three key challenge areas for SETA

WHAT DOES THIS INCLUDE?

1 SETA offers a wide range of services that external and internal audiences may be less aware of

2 SETA manages multiple programs and hundreds of staff and there may be opportunity to strengthen cohesion and culture

3 SETA works with over a hundred partners often in complex and high-risk situations

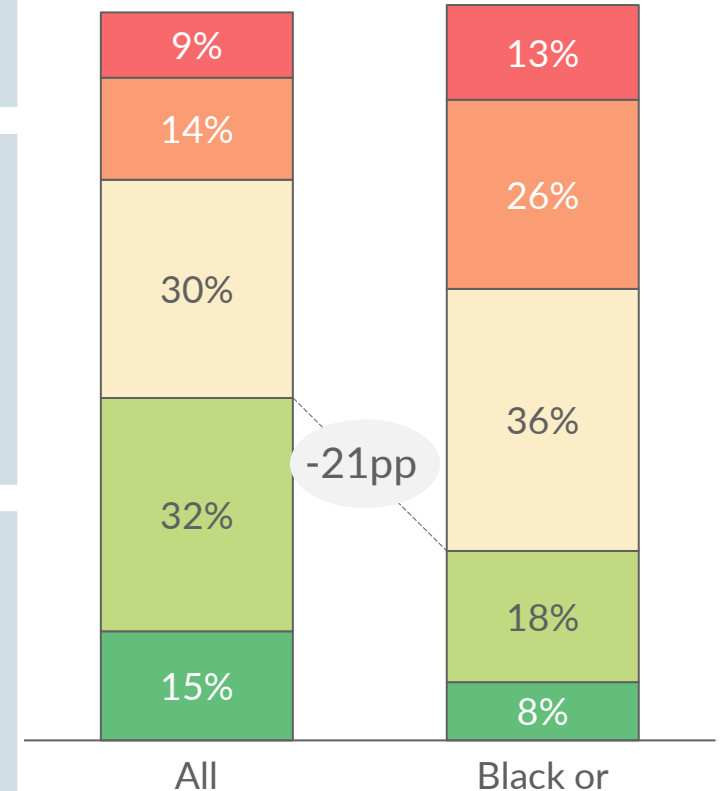
POINTS OF REFERENCE

- “I go on the website and I attend all the meetings but I still need more detail on the actual programs.”
- “I always hear from job seekers that they have never heard of SETA. I say SETA is Sacramento County’s best kept secret”

- “There is a need for more transparency about disciplinary action, how promotions happen, and on expectations from leadership”
- “Would be great to have more channels to track team performance and wellbeing so that we can increase accountability to our staff”

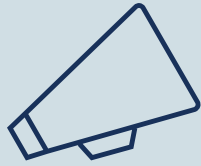
- “I want better collaboration from the job centers. I don’t want to be pitted against each other. Collaboration is what causes programs to thrive.”
- “There is a lack of structure for new programs. We need trainings, particularly for new staff”

I trust SETA leadership will swiftly and appropriately address ethical or serious values violations.



Our strategy will focus on these 3 pillars to support continued achievement of SETA's mission and vision

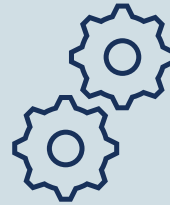
STRATEGIC INITIATIVE 1



AWARENES S

We will enhance the clarity of our messaging for external and internal audiences, ensuring that all stakeholders are well-informed about SETA's activities, purpose, and strategic direction.

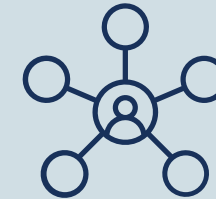
STRATEGIC INITIATIVE 2



COHESION

We will invest in our people and processes to increase internal cohesion and culture, particularly by identifying synergies between teams, strengthening equity programs, and better supporting staff.

STRATEGIC INITIATIVE 3



PARTNERSHIPS

We will intentionally work to provide the necessary supports and resources for the hundreds of subrecipients SETA works with.

Agenda

1 Introductions

2 Process

3 What we're learning

4 Open discussion

What's on your mind?

- *What are your general reflections from these findings? Do any of them surprise you?*

Are they expected?

- *What do you see is the biggest opportunity to grow impact?*
- *What are the risks or obstacles to achieving that?*
- *What are your aspirations for SETA moving forward?*
- *What are your suggestions or questions for this strategic planning process?*

Elk Grove Adult and Community Education's

CSBG Programs

CSBG Program Benefits



ALLOWS US TO OFFER CRITICAL SERVICES TO THE MOST UNDER-SERVED PEOPLE IN OUR COMMUNITY



HELPS US STABILIZE A CUSTOMER WHILE THEY ACCESS JOB CENTER AND EDUCATIONAL SERVICES AT EGACE



GIVES US THE FLEXIBILITY TO BE EVEN MORE HELPFUL AND RESPONSIVE IN AN ESPECIALLY DIFFICULT TIME

CSBG Service Delivery Flow

How clients find us:

- EGACE catalog
- EGACE website
- SETA's website
- EGACE staff referrals
- Flyers
- Community
- Resource Fairs

Program orientation
CalJOBS registration/AJCC Basic Services
Intake appointment with CSBG Coach
Determine Eligibility
Enrollment into SN or FSS

SN access to:

- Emergency supportive services
- Connection to other Job Center programs
- Referral to relevant Community Resources

Available to all customers with Basic Services

Internet
Copier/Scan
Open Job Postings (updated and posted weekly)
Hiring Events
Free Typing Tests
Telephone/Fax
Use of online resume program

FSS access to:

- 1-1 case management
- Needs assessment
- Goal setting, career pathway development, Family Self Sufficiency Plan development
- Resume development
- Supportive services
- Customized job search and application assistance
- WIOA I or II (when co-enrollment is beneficial)

EMPLOYMENT/Follow-Up

CSBG SN and FSS Support Services

Safety Net Support Services

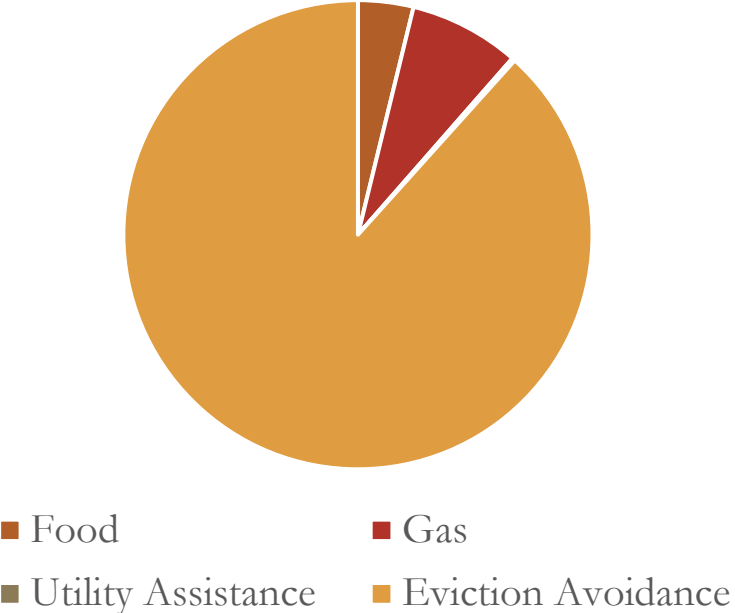
- Food Gift Cards
- Transportation Assistance
 - Gas Cards
- Utility Assistance
 - SMUD bill payment
- Eviction Avoidance/
Rental Reimbursement

Family Self Sufficiency Support Services

- Food Gift Cards
- Transportation Assistance
 - Gas Cards
- Utility Assistance
 - SMUD bill payment
- Eviction Avoidance/
Rental Reimbursement

2024 CSBG Family Self Sufficiency Program Data

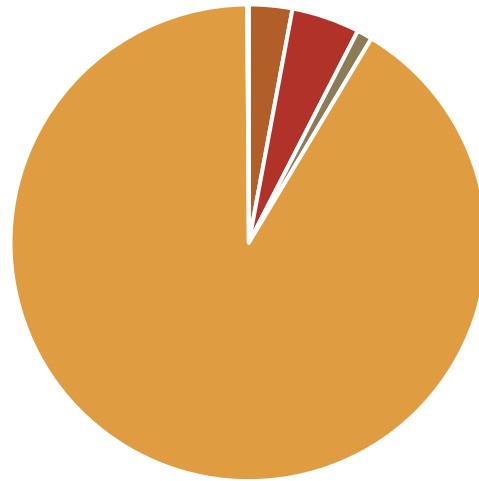
Support Services provided since January 2024
\$27,520



- 35/36 clients enrolled
- 23/35 clients employed
- 18 clients employed for 90+ days
- 15 clients enrolled 180+ days
- Median Wage: \$17.78
- \$27,520 has been given to these clients since January 2024

2024 CSBG Safety Net Program Data

Support Services provided since January 2024
\$57,893



- Food (34 clients)
- Gas (36 clients)
- Utility Assistance (13 clients)
- Eviction Avoidance (56 clients)
- Hygiene Kits (5 clients)

Elk Grove Adult And Community Education

Elk Grove Unified School District



Community Education & Workforce Training

Computer Technology
Paraeducator Training
Explore Early Childhood
Education (ECE)
Paraeducator Proficiency Exam

Career Training Institute

Medical Assistant
Billing & Coding Specialist
Community Health-worker
Intro. To Medical Careers for English
Language Learners
Phlebotomy Technician

Workforce Development

Adult Program
Out of School Youth Program
Refugee Support Services
Community Services Block Grant Programs

Academics

High School Diploma
GED Preparation
English as a Second
Language

Elk Grove Job Center Programs

Adult Program

- Five staff serve a minimum of 1,990 Basic customers and 190 Individualized customers with intensive services each year



Sacramento Works for Youth OSY Program

- Two staff serve 50 Youth participants each year

Refugee Support Services Grant

- Two staff serve 85 Refugee participants each year



** Community Services Block Grant Safety Net and Family Self Sufficiency Services

- One staff member provides 188 SN customers with eviction avoidance, transportation, food assistance, and hygiene kits and up to 36 FSS case managed customers those same services plus employment assistance each year



Any questions?

Thank you for your time 😊



CSBG PROJECT REACH PROGRAM

August 2024

OUR CSBG TEAM



BRENDA CIOLI

Youth Wellness Manager

brendam@lafcc.org

916-452-3601



CORINA BALTAZAR

Youth Case Manager

corinab@lafcc.org

916-452-3601



JOSHUA SABILLON

Youth Wellness Case Manager

joshuas@lafcc.org

916-452-3601

BRIEF HISTORY

- La Familia first opened in 1973 with the goal of providing support services to high-risk youth
- In 1975 La Familia moved from the Washington Neighborhood Center to its own facility (2111 28th Street Sacramento, Ca. 95818)
- In 1996 the Youth Center was completed and we moved into our current site at 5523 34th Street, Sacramento.
- In 2015 the La Familia Maple Neighborhood Center (3301 37th Ave. Sacramento, CA. 95824) opened
- By 2026 La Familia plans on opening our Opportunity Center



MISSION

Our mission is to improve the quality of life for at-risk youth and families of diverse backgrounds by offering multicultural counseling, support and outreach services and programs to help families to overcome adversity, to become empowered, and to succeed in their lives.

DIVERSITY, EQUITY, AND INCLUSION

At La Familia Counseling Center, we are committed to fostering a diverse, equitable, and inclusive environment that celebrates the unique backgrounds, experiences, and perspectives of our clients, employees, and communities we serve. We firmly believe that embracing diversity and promoting equity and inclusion are essential for our success and the well-being of those we support.



LA FAMILIA'S 8 PRINCIPLES

- 1 COMMUNITY
- 2 AUTHENTICITY
- 3 EMPOWERMENT
- 4 MUTUAL RESPECT
- 5 OWNERSHIP
- 6 AWARENESS
- 7 FAMILY EMPHASIS
- 8 CULTURE RESPONSIVENESS

OUR VALUES

ACCOUNTABILITY

First and foremost we understand that we are accountable to our community for the services that we provide. La Familia holds itself accountable for its actions and results. La Familia must be a good steward of the funds that are invested in the agency.

MUTUAL RESPECT

La Familia believes the only way to be successful is to forge lasting partnerships based on mutual respect. Success is achieved in working in collaborative partnership working together to achieve results. La Familia is strength-based building on the strengths of families and communities.

DIVERSITY

La Familia believes in inclusiveness. La Familia is committed to diversity within our staff and program delivery.

CARING

La Familia cares about the welfare of the families we serve and improving the quality of life. La Familia believes that it is in caring about others that we can as a community reach out to others in need and reduce the isolation and hopelessness that confronts so many in our communities.

COMPASSION

La Familia understands that there must be compassion for others and not be quick to judge others. There are circumstances that create insurmountable barriers to individuals. We must be understanding of their situations and help to empower them with skills and resources to succeed and overcome barriers in their lives.

OUR VALUES CONTINUED

FAMILY

La Familia believes in the importance and value of family. We understand that families are very diverse and do not fit the traditional norm. We have worked hard to create a sense of family at La Familia through La Familia staff and program delivery system. Strength-based, La Familia recognizes that families and communities have strengths to build upon.

EMPOWERMENT

La Familia believes in empowerment of individuals with skills and resources in order to become self-sufficient. We believe in providing information and opportunities for individuals to become stakeholders in their communities. We believe that individuals need to be empowered so they can impact policies that impact their lives and work with others to improve their community's quality of life.

INNOVATION

As a leader and catalyst for change, La Familia looks for strategies, approaches and models that can be utilized to solve community problems, enhance capacity building, are strength-based and promote self-sufficiency.

ENTHUSIASM

La Familia understands that enthusiasm is contagious and brings with it hope and opens up new exciting ways to see oneself and the world. We strive to maintain and generate a high level of enthusiasm for the work we are doing on behalf of youth and families. Enthusiasm generates innovation and creativity.

PROJECT REACH CSBG-YSS

- LFCC's Project Reach program accepts referrals from all areas of Sacramento but will target 4 high poverty areas (South Sacramento, Lemon Hill, Oak Park, and Parkway). Project Reach works with high-risk youth (10-21 years old) from underserved populations (African American and Latino) who are at-risk of dropping out of school and/or being pre-gang or gang-involved.
- Counseling addresses pre-gang and gang involvement, special needs, health-related issues, and guidance establishing life/career goals.
- Project Reach offers youth and their families mental health counseling, health navigator services, parent and teen workshops, youth leadership opportunities, and community service activities.
- Sessions are conducted in person, at home, at school and



PROGRAM REQUIREMENTS

1

At risk youth
ages 10–21

2

Families or
youth must
meet
income
guidelines

3

Clients must
live in the
county of
Sacramento

SCOPE OF WORK (DELIVERABLES)

- Serve 60 youth
- Decrease truancy and/or gang related behavior



HOW THE PROGRAM WORKS

- During sessions case managers meet with youth to create a goal assessment. After the goal assessment is completed case managers will meet with youth weekly or biweekly to help them reach these goals.
- Not only will case managers assist with counseling they also provide referrals to other services as needed. Examples include mental health therapy, AOD counseling, domestic violence resources, shelters, food resources, etc.
- Case managers provide supportive services to clients who are in need of assistance.
- Client's progress will be tracked through each client's pre and postassessment.



EVIDENCE BASED CURRICULUM

During sessions case managers have multiple evidence based curriculums that they use with youth. These curriculums include:

- **The Change Companies Interactive Journals**
 - This curriculum highlights core concepts appropriate for the adolescent using a nonjudgmental focus on positive, strength-based strategies. Participants will not only explore the problems that brought them into treatment, but will learn the tools and skills to make meaningful, lasting change in their lives.
- **Mind Matters**
 - Mind Matters lessons teach people to heal from Adverse Childhood Experiences (ACEs) and other negative experiences with innovative methods based on current research and neuroscience. These skills give individuals a way to take charge of their emotions and improve their states of mind. Participants learn to address their physical, relational, and mental health needs.
- **ARISE Anger Management**
 - This curriculum teaches learners how to handle anger, deal with domestic abuse, avoid drugs and alcohol and resolve conflict.
- **A New Freedom/Phoenix Curriculum (gang curriculum)**
 - This comprehensive curriculum addresses both risk factors and protective factors.

REFERRALS

Case managers receive referrals from:

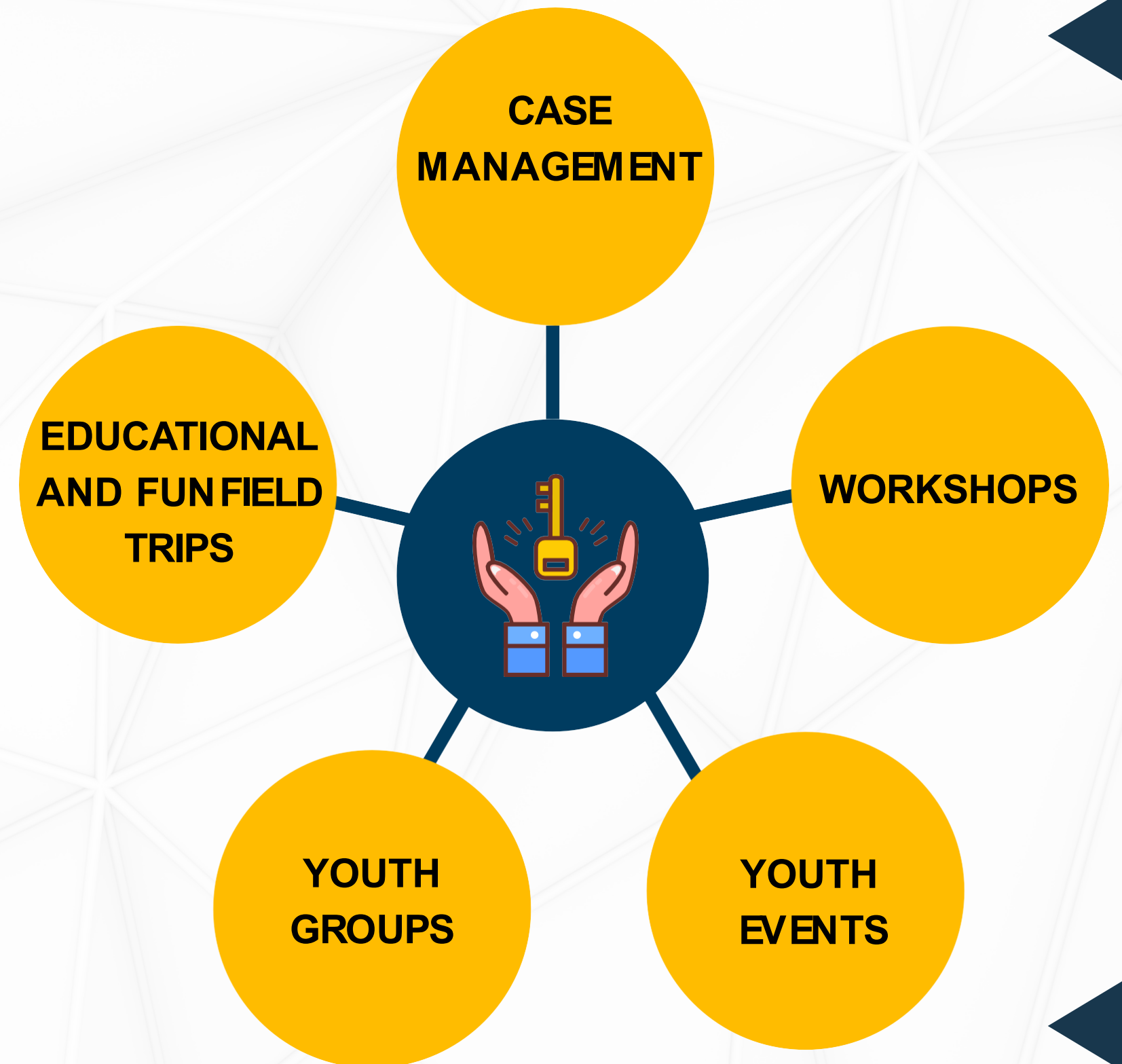
- Probation Officers
- Therapists
- School counselors
- School support centers
- Social Workers
- CPS
- Parents who had their older children in services long ago
- Walk-ins
- Internal referrals



WE'RE MORE THAN JUST DELIVERABLES

Although we case manage and serve 60 youth there are more youth we are able to serve via workshops and youth leadership programs. These youth do not always need the case management services but benefit substantially from the life skills workshops we conduct throughout the year.

Along with youth groups La Familia provides community events that the youth are able to participate in.



YOUTH EVENTS





**DON'T JUST TAKE OUR WORD FOR IT.
HERE'S WHAT OUR YOUTH HAVE TO SAY...**

OTHER LFCC PROGRAMS



ON SITE PARTNERS

- 916 INK
- ALWAYS KNOCKING
- CALIDANZA
- GIRL SCOUTS
- HIGHLANDS COMMUNITY CHARTER SCHOOL
- INTERNATIONAL RESCUE COMMITTEE (IRC)
- NAVEDO PERALES SHOTOKAN KARATE
- SACRAMENTO ACADEMIC AND VOCATIONAL ACADEMY (SAVA)
- SACRAMENTO ADVENTURE PLAYGROUND
- WEAVE

QUESTIONS?



THANK YOU



**THANK YOU FOR
YOUR TIME AND
ATTENTION**

LET'S STAY CONNECTED

 **@LAFAMILIACOUNSELINGCENTER**

 **@SACLFCC**

 **@LFCCYOUTHVOICE**

 **@SACLFCC**

#SACLFCC

 **WWW.LAFCC.ORG**



MAIN SITE

5523 34TH STREET SACRAMENTO, CA 95820

916-452-3601

MAPLE NEIGHBORHOOD CENTER

3301 37TH AVE SACRAMENTO, CA 95824

916-210-8773

REPORTS TO THE BOARD ITEM V

A. **Chair's Report**

The Chair of the SETA Community Action Board on a regular basis, receives numerous items of information concerning legislation, current programs, and agency activities.

The important information from the material received and meetings attended will be shared with the entire Board and the method proposed by the Chair is to give a verbal report at each regular meeting. It will also allow time for the Board to provide input on items that may require future action.

B. **Executive Director's Report**

This item is set aside to allow the Executive Director of the Community Action Program to report to the Board on any items of important information or to deal with special requests which need to be addressed but, because of time constraints, were not included in the formal SETA Community Action Board packet.

The Executive Director's Report also allows the opportunity for the Executive Director to apprise the Board of upcoming events, significant agency activities, or conferences.

C. **Deputy Director/Program Manager Report**

This item provides an opportunity for Ms. Julie Davis-Jaffe, the CSBG program manager, and Mr. Roy Kim, the Deputy Director, to provide an oral report on issues not included in the agenda packet.

D. **Members of the Board**

This item provides the opportunity for SETA Community Action Board members to raise any items for consideration not covered under the formal agenda. It also provides the opportunity for Board members to request staff to research or follow up on specific requests or to ask that certain items be placed on the next agenda.

E. **Public Participation**

Participation of the general public at SETA Community Action Board meetings is encouraged. Members of the audience are asked to address their requests to the Chair, if they wish to speak.