

# Sacramento Works One Stop Career Center System Quarterly Performance Reports July 1, 2012 –December 31, 2012



# Sacramento Works One Stop Career Center System Summary of 2<sup>nd</sup> Quarter Performance 2012-2013

## **Career Center System Activity**

#### **Universal Services**

**Adult Universal -** The Career Center system served a total of 27,148 customers which represents 150% of the overall planned goals for the 2<sup>nd</sup> quarter of this fiscal year and a 4% increase in the number of customers served during the same time period last fiscal year. These numbers reflect visits to multiple career centers by individual customers. A total of 22,582 distinct customers were served system-wide, a 6% increase during the same time period last year.

**Youth Universal -** Youth Specialists throughout the career center system provided 10,672 services, including 2,224 First Visit Orientations, 1,393 School and Community Linkages, 2,163 Youth Workshops, and 4,892 other youth services (which includes assessments, assistance completing applications and resumes, etc.).. A total of 2,224 distinct new youth customers were served system-wide. Historically, youth ages 21 and under account for 19.8% of the total career center customers served.

#### **Common Measures**

All Adult and Dislocated Worker common measure goals for the second quarter of PY 2012-2013 were met and/or exceeded. Compared with PY 2011-2012, the Entered Employment Rate for Adults increased by 12% points and the Entered Employment Rate for Dislocated Workers also increased by 12% points. In addition, the Adult Average Earnings increased from \$11,608 to \$13,101 and the Dislocated Worker Average Earnings increased from \$14,435 to \$18,595.

## Scholarship and Supportive Services Reports (ITA Database)

- Overall, Occupational Skills Training (OST) scholarship obligations awarded in the 1<sup>st</sup> & 2<sup>nd</sup> quarters of 2012-2013 remained relatively stable compared to the same period last fiscal year (302 in 2011-2012 and 300 in 2012-2013).
- Approximately 92% of the scholarship obligations were for training in critical occupational clusters. The most significant numerical decrease in scholarships awarded was in the Healthcare and Support Services (149 in 2011-2012 and 127 in 2012-2013) occupational cluster. In contrast, the Transportation and Production occupational cluster reflected a numerical increase (45 in 2011-2012 and 57 in 2012-2013) and the Information Technology cluster also reflected a numerical increase (22 in 2011-2012 and 29 in 2012-2013). In addition, the "Other" (Non-Critical) cluster increased by approximately 12 customers (2011-2012 and 24 in 2012-2013).

• Supportive services obligation dollars for the 1<sup>st</sup> & 2<sup>nd</sup> quarters of 2012-2013 increased by approximately 62% compared to the same period last fiscal year (\$116,580 in 2011-2012 and \$188,500 in 2012-2013).

## **Job Seeker Customer Satisfaction Survey Report**

- There were **2,344** Job Seeker Surveys completed, a **32% decrease** from the 3,429 completed for this same reporting period for last fiscal year;
- Individual Career Centers received a customer satisfaction minimum average rating of a 4.39 and better, a decrease from last fiscal year's average minimum rating of a 4.66 (on a scale of 1 to 5, with 5 being the highest). There are 15 individual service categories.
- Collectively the career centers had a successful average satisfaction rating of a 4.61, which is a decrease from last year's average rating of 4.77.

## **Employer Services**

The Employer Outreach Activity Report has been redesigned to capture additional information. Most of the information captured in this report is similar to the previous report; however, new elements have been added to reflect the changing role of Employer Services:

- OJT Training Contracts
- Enterprise Zone Vouchers Processed
- Rapid Response/Layoff Aversion Services
- Business Information Center Workshops
- New Employer Registrations
- Job Seeker Services

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## **Career Center Performance**

Fiscal Year 2012 - 2013 (July 1, 2012 - June 30, 2013) Tuesday, March 19th 2013 1:40:48 pm

		First Qu July - Sept				Second Q October - De			Third Quarter January - March				Fourth Quarter April - June			
Career Center	Univ	Intensive	Adult	D W	Univ	Intensive	Adult	D W	Univ	Intensive	Adult	D W	Univ	Intensive	Adult	D W
Broadway	111% 1,244 / 1,125	<b>164%</b> 370 / <b>225</b>	<b>182%</b> 307 / <b>169</b>	113% 63 / <b>56</b>	109% 2,131 / 1,955	103% 404 / 391	114% 335 / <b>293</b>	<b>70%</b> 69 / <b>98</b>	2,980	596	447	149	3,942	788	591	197
Citrus Heights	<b>169%</b> 1,483 / <b>879</b>	<b>186%</b> 327 / <b>176</b>	168% 222 / 132	239% 105 / 44	134% 2,223 / 1,660	106% 352 / <b>332</b>	<b>98%</b> 244 / <b>249</b>	130% 108 / 83	2,538	508	381	127	3,516	703	527	176
Franklin	<b>291%</b> 3,059 / <b>1,050</b>	135% 284 / 210	135% 214 / 158	135% 70 / 52	<b>221%</b> 4,523 / <b>2,050</b>	<b>75%</b> 306 / <b>410</b>	<b>74%</b> 228 / <b>308</b>	<b>76%</b> 78 / <b>102</b>	3,000	600	450	150	3,500	700	525	175
Galt	<b>125%</b> 593 / <b>474</b>	<b>116%</b> 110 / <b>95</b>	115% 82 / 71	117% 28 / 24	<b>98%</b> 882 / <b>898</b>	<b>65%</b> 117 / <b>180</b>	<b>65%</b> 88 / <b>135</b>	<b>64%</b> 29 / <b>45</b>	1,397	279	209	70	1,900	380	285	95
Hillsdale	<b>292%</b> 2,843 / <b>975</b>	<b>317%</b> 618 / <b>195</b>	<b>253%</b> 369 / <b>146</b>	<b>508%</b> 249 / <b>49</b>	<b>255%</b> 4,535 / 1,775	<b>183%</b> 649 / <b>355</b>	145% 386 / 266	<b>296%</b> 263 / <b>89</b>	2,925	585	439	146	3,900	780	585	195
La Familia	<b>201%</b> 1,130 / <b>561</b>	<b>259%</b> 290 / <b>112</b>	<b>293%</b> 246 / <b>84</b>	157% 44 / 28	162% 1,821 / 1,122	<b>145%</b> 325 / <b>224</b>	<b>167%</b> 280 / <b>168</b>	<b>80%</b> 45 / <b>56</b>	1,683	337	253	84	2,240	448	336	112
Lemon Hill	<b>156%</b> 1,360 / <b>870</b>	<b>120%</b> 208 / <b>174</b>	<b>121%</b> 158 / <b>131</b>	116% 50 / 43	123% 2,051 / 1,670	<b>72%</b> 241 / <b>334</b>	<b>75%</b> 188 / <b>251</b>	<b>64%</b> 53 / <b>83</b>	2,574	515	386	129	3,190	638	479	159
Mark Sanders	131% 1,471 / 1,125	<b>186%</b> 418 / <b>225</b>	134% 226 / 169	<b>343%</b> 192 / <b>56</b>	115% 2,270 / 1,980	<b>111%</b> 438 / <b>396</b>	<b>81%</b> 242 / <b>297</b>	<b>198%</b> 196 / <b>99</b>	3,195	639	479	160	4,500	900	675	225
Mather	<b>149%</b> 522 / <b>351</b>	N/A	N/A	N/A	<b>97%</b> 680 / <b>702</b>	N/A	N/A	N/A	1,053	N/A	N/A	N/A	1,403	N/A	N/A	N/A
Rancho Cordova	<b>143%</b> 1,071 / <b>750</b>	<b>301%</b> 452 / <b>150</b>	<b>234%</b> 281 / <b>120</b>	<b>570%</b> 171 / 30	104% 1,689 / 1,625	149% 483 / 325	<b>112%</b> 297 / <b>265</b>	<b>310%</b> 186 / <b>60</b>	2,575	515	395	120	3,500	700	525	175
South County	<b>199%</b> 1,786 / <b>897</b>	<b>289%</b> 518 / <b>179</b>	<b>284%</b> 381 / <b>134</b>	<b>304%</b> 137 / <b>45</b>	162% 2,906 / 1,794	<b>148%</b> 530 / <b>359</b>	<b>145%</b> 390 / <b>269</b>	<b>156%</b> 140 / <b>90</b>	2,691	538	404	134	3,590	718	539	179
Urban League	<b>224%</b> 812/ <b>362</b>	<b>307%</b> 221 / <b>72</b>	<b>296%</b> 160 / <b>54</b>	339% 61 / 18	<b>159%</b> 1,437 / <b>905</b>	<b>127%</b> 230 / <b>181</b>	<b>124%</b> 169 / <b>136</b>	<b>136%</b> 61 / <b>45</b>	1,448	290	218	72	2,000	400	300	100
Total:	17,374	3,816	2,646	1,170	27,148	4,075	2,847	1,228								
Distinct Individuals:	14,901	3,220	2,166	1,054	22,582	3,476	2,365	1,111								

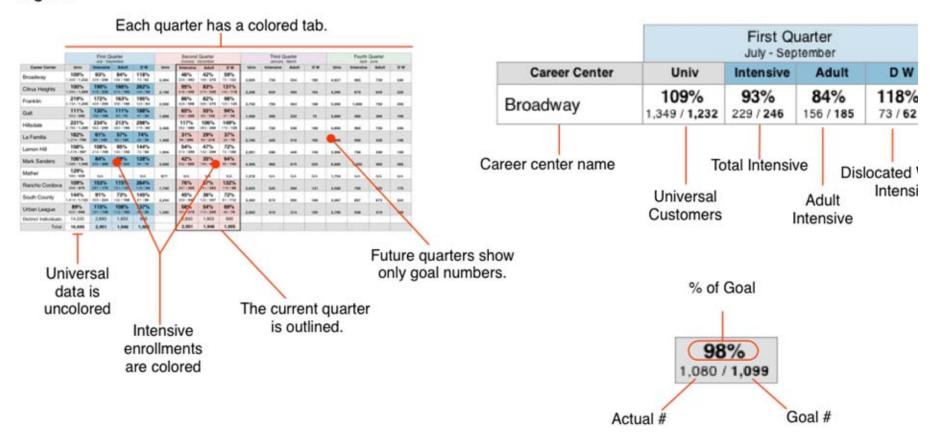
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#### **Career Center Performance**

Quarterly breakdown of performance against established goals by career center. Each quarter has its own colored tab, with the current quarter outlined. Intensive service enrollment data is separated from universal data by background color. See key for details on how to understand this report.

## Legend:



Bamboo: 3 queries. 26 records.

SacWorks: 10 queries. 96,690 records. Data is 1 day old.

Time Elapsed: 26.99s

## Universal Services Activity Report 7/1/12 – 12/31/12

## Youth Specialist Services

	BW	СН	FK	GT	HD	LF	LH	MS	RC	SC	UL	Total
YS Orientation / First Visit **	181	219	283	78	270	255	243	40	193	239	223	2,224
YS School & Community Linkages	62	100	35	0	88	6	307	2	81	349	363	1,393
YS Specialist Workshop	240	250	454	194	336	37	67	11	232	179	163	2,163
YS Services	198	473	1,072	351	536	253	402	15	505	591	497	4,892
All Youth Services*	680	1,042	1,844	623	1,230	551	1,091	68	1,011	1,358	1,246	10,672

<sup>\*</sup>Includes Youth Specialist Orientation, Youth Specialist School & Community Linkages, Youth Specialist Workshop & Youth Specialist Services (is a duplicative count)

BW-Broadway, CH-Citrus Heights, FK-Franklin, GT-Galt, HD-Hillsdale, LF-La Familia, LH-Lemon Hill, MS-Mark Sanders, RC-Rancho Cordova, SC-South County, UL-Urban League

**Youth Specialist Orientation / First Visit** – Goal: 440 served by June 30 – Youth visiting SWCC for the first time and receiving an orientation from the Universal Youth Specialist.

**Youth Specialist School & Community Linkages** – Services or linkage between schools and community services facilitated by Universal Youth Specialist.

**Youth Specialist Workshop** – Number of youth attending a workshop for youth facilitated by a Universal Youth Specialist. **Youth Specialist Services** – All other services provided by Youth Specialist (assessments, resume and application assistance, etc.).

<sup>\*\*</sup> Count is a distinct number of youth

## **WIA Title I Youth**

In-School Real Time Plan vs. Actual MIS Review/Analysis Plan Year 2012-2013 Quarter Ending: December 31, 2012



Subgrantee / SWCC	Year End	% of NE Year	New E	nrollmen	ts (NE)	Carry	*Total	
Subgrantee / SWCC	Goal	End	Plan	Actual	Q2 %	Overs	Served	
City of Sacramento, Parks and Recreation / Lemon Hill	60	103%	60	62	103%	3	65	
Crossroads Diversified Services / Citrus Heights	25	88%	25	22	88%	22	44	
Crossroads Diversified Services / Rancho Cordova	25	100%	25	25	100%	0	25	
Sacramento Chinese Community Service Center / Franklin	40	100%	40	40	100%	0	40	
Sac Chinese Community Service Center / Hillsdale	40	100%	40	40	100%	0	40	
In-School Youth Totals	190	99%	190	189	99%	25	214	

<sup>\*</sup> Total Served includes carryovers

Notes: Deviation from plan is allowable up to a maximum - 15%.

## **WIA Title I Youth**

Out-of-School Real Time Plan vs. Actual MIS Review/Analysis Plan Year 2012-2013 Quarter Ending: December 31, 2012



Subgrantee / SWCC	Year	% of NE Year	New E	nrollmen	ts (NE)	Carry	*Total
Subgrantee / SWCC	End Goal	End	Plan	Actual	Q2 %	Overs	Served
Asian Resources / Broadway	35	103%	35	36	103%	2	38
Asian Resources / Citrus Heights	35	100%	35	35	100%	17	52
* CA Indian Manpower / GSUL	25	72%	18	18	100%	25	43
Elk Grove Unified School District / South County	50	98%	50	49	98%	4	53
La Familia / La Familia	60	95%	60	57	95%	28	85
North State BIF / Hillsdale	35	109%	35	38	109%	20	58
Sacramento City Unified School District / Lemon Hill	35	100%	35	35	100%	3	38
Out-of-School Youth Totals	275	97%	268	268	100%	99	367

<sup>\*</sup> Total Served includes carryovers

Notes: Deviation from plan is allowable up to a maximum - 15%.

## SETA WIA COMMON MEASURES OUTCOMES PY 2012-2013 (7/1/2012-12/31/2012)

WIA Common Measures	LWIA Goals	Actual Performance	Success Rate
			<u> </u>
Adult Entered Employment	48%	50%	104%
Adult Retention	75%	77%	103%
Adult Average Earnings	\$11,500	\$13,101	114%
Disl Wkr Entered Employment	48%	58%	121%
Disl Wkr Retention	81%	82%	101%
Disl Wkr Average Earnings	\$15,500	\$18,595	120%

# Scholarships and Supportive Services Authorized by Critical Occupational Cluster 1st & 2nd Quarters (2012 – 2013)

(July 1, 2012 to December 31, 2012)

Critical Occupational Cluster	Number of Scholarships	Scholarships Obligated	Supportive Services Obligated	Average Supportive Services	Training Cost Range	Average Training Cost
Administrative & Support Services	44	\$96,960	\$6,385	\$800	\$275 - \$5,000	\$2,205
Architecture & Engineering	1	\$960	\$0	N/A	N/A	N/A
Construction	2	\$4,210	\$0	N/A	N/A	\$2,105
Healthcare & Support Services	127	\$384,030	\$13,260	\$575	\$200 - \$10,000	\$3,025
Human Services	6	\$5,760	\$1,345	\$270	N/A	\$960
Information Technology	29	\$81,785	\$1,335	\$335	\$320 - \$6,320	\$2,820
Installation, Maintenance, & Repair	8	\$18,970	\$2,490	\$500	\$635 - \$3,630	\$2,370
Tourism & Hospitality	2	\$8,795	\$200	N/A	\$3,795 - \$5,000	\$4,400
Transportation & Production	57	\$216,595	\$1,660	\$415	\$960 - \$4,510	\$3,800
Other	24	\$49,345	\$161,825	\$825	\$790 - \$5,000	\$2,055
	300	\$867,410	\$188,500			

Sub-Total	\$1,055,910
Scrip Authorized	\$17,980
Workshops Authorized	\$2,385
Total	\$1,076,275

### **Key Points**

(comparisons to 1<sup>st</sup> & 2<sup>nd</sup> qtrs 2011-2012 fiscal year)

- Healthcare & Support Services 15% decrease
- Information Technology 32% increase
- Transportation & Production 26% increase
- 92% of the enrollments in Critical Occupational Clusters
- 62% overall increase in Supportive Services Obligation amount

# On the Job Training - OJT Wednesday, January 9th 2013 7:37:28 am

## SETA Quarter Ending December 31, 2102

## Plan vs. Actual Real-Time Performance Report

Train vs. Actual field Time I entermance report											
2nd Quarter Plan	New	Carry- in	Total		Completed	Completed positive	Completed negative	Exited			Wages
45	36	2	38	84%	25	22	3	23	22	88%	\$9.41
1		1	1	100%	1	1	0	1	1	100%	\$10.00
44	39	4	43	98%	37	31	6	36	30	81%	\$9.33
3		3	3	100%	3	3	0	3	3	100%	\$9.83
32	25	9	34	106%	23	21	2	23	21	91%	\$9.28
37	13	3	16	43%	8	7	1	8	8	100%	\$10.44
1		1	1	100%	1	1	0	1	1	100%	\$11.00
50	15	8	23	46%	19	15	4	19	15	79%	\$9.90
18	7	13	20	111%	18	16	2	18	16	89%	\$17.34
11	8	3	11	100%	11	9	2	10	9	82%	\$19.58
32	32		32	100%	21	17	4	21	17	81%	\$15.00
	2	3	5		4	4	0	4	4	100%	\$11.00
	40	2	42	,	35	34	1	30	28	80%	\$9.75
274	217	50	267	90%	206	181	25	197	175	90%	\$151.87
	Quarter Plan 45 1 44 3 32 37 1 50 18 11 32	Quarter Plan         New           45         36           1         44         39           3         25         37         13           1         50         15           18         7         11         8           32         32         2           4         40         40         40	2nd   New   Carry-   in	2nd Quarter Plan         New in         Carry-in         Total           45         36         2         38           1         1         1         1           44         39         4         43           3         3         3         3           32         25         9         34           37         13         3         16           1         1         1         1           50         15         8         23           18         7         13         20           11         8         3         11           32         32         32           2         3         5           40         2         42	New   Carry-   Total   % of Plan	2nd Quarter Plan         New In         Carry-In         Total Total Total In         % of Plan         Completed Completed Plan           45         36         2         38         84%         25           1         1         1         100%         1           44         39         4         43         98%         37           3         3         100%         3           32         25         9         34         106%         23           37         13         3         16         43%         8           1         1         1         100%         1           50         15         8         23         46%         19           18         7         13         20         111%         18           11         8         3         11         100%         11           32         32         32         100%         21           40         2         42         35	Completed   Completed   Completed   Completed   Plan   Completed   Plan   Completed   Plan   Completed   Plan   Plan	Completed   Completed   Completed   Completed   Completed   Plan   Completed   Completed   Plan   Completed   Plan   Completed   Plan   Completed   Plan   Completed   Plan   Completed   Plan   Pla	2nd Quarter Plan         New In         Carry-In         Total In         % of Plan         Completed Positive         Completed negative         Exited Negative           45         36         2         38         84%         25         22         3         23           1         1         1         100%         1         1         0         1           44         39         4         43         98%         37         31         6         36           3         3         100%         3         3         0         3           32         25         9         34         106%         23         21         2         23           37         13         3         16         43%         8         7         1         8           1         1         100%         1         1         0         1           50         15         8         23         46%         19         15         4         19           18         7         13         20         111%         18         16         2         18           11         8         3         11         100%	New   Carry   Total   % of Plan   Completed   Completed   Completed   Positive   Completed   Exited   Employed	Completed   Completed   Completed   Completed   Completed   Rate   Completed   Rate   Rate

La Familia Counseling Center, Inc.- New Adult Enrollments are below the 15% deviation (allowable performance is 85%). Corrective action for PY 2012- 2013 will continue. Will be monitored during the next quarter for improvement.

Lao Family Community Development- New Adult Enrollments are below the 15% deviation (allowable performance is 85%). NEG Dislocated Worker Average wages are below the 15% deviation (allowable performance is 85%). Program to submit corrective action plan to improve the enrollments for PY 2012- 2013.

# Capital Area Investment Zone Overall Job Seeker Customer Satisfaction Survey F/Y 2012 - 2013

## **July 1, 2012 – December 31, 2012**

## All Ages

Owestion	CAIZ Docion		LWI	4
Question	CAIZ Region	SETA	Golden Sierra	<b>Yolo County DESS</b>
Career Center Staff				
Available	4.68	4.68	4.00	0
Helpful	4.71	4.72	4.67	0
Knowledgeable	4.72	4.72	4.67	0
Professional	4.73	4.73	4.67	0
Receptive	4.72	4.73	4.67	0
Ease of Use				
Equipment	4.41	4.41	4.67	0
Materials	4.43	4.43	4.33	0
Software	4.36	4.36	5.00	0
Helpfulness of Services				
FAX/Copier/Phone	4.62	4.63	4.00	0
Informational Session	4.62	4.63	4.50	
Workshops				0
Job Search Activities	4.60	4.60	4.67	0
Resume Assistance	4.62	4.62	5.00	0
Training Information	4.59	4.60	4.00	0
U.I. Q&A/Information	4.59	4.59	5.00	0
Disabled				
Accessibility of Facility	4.64	4.65	0	0
Total No. of Records	2347	2344	3	0

Note: 19 One-Stops are located in the CAIZ Region (SETA 12, Golden Sierra 5, Yolo County 2)

## CAIZ - SETA JOB SEEKER CUSTOMER SATISFACTION SURVEY SUMMARY - ALL AGES F/Y 2012 - 2013 7/01/2012 - 12/31/2012

		C	AREER CENT	ER STAFF		EA	SE OF USE			HELPFU	LNESS C	F SERVIC	ES		DISABLED	
swcc	Available	Helpful	Knowledge	Professional	Receptive	Equipment	Materials	Software	Phone/fax/ copier	Sessions/ Workhops	Job Search	Resume	Tng. Info.	UI Info.	Access	Total Surveys
Broadway	4.50	4.50	4.50	4.71	4.64	4.07	4.62	4.42	4.23	4.20	4.10	3.90	4.10	4.33	5.00	15
Citrus Heights	4.74	4.77	4.78	4.89	4.85	4.73	4.85	4.76	4.78	4.73	4.67	4.69	4.71	4.70	4.62	104
Franklin	4.89	4.86	4.82	4.83	4.76	4.66	4.69	4.57	4.68	4.82	4.71	4.68	4.69	4.43	4.47	103
Galt	4.99	4.98	4.99	4.99	4.99	4.88	4.92	4.87	4.87	4.88	4.90	4.90	4.84	4.76	4.96	81
Greater Sacramento	4.75	4.81	4.88	4.81	4.75	4.07	4.33	4.13	4.57	4.85	4.92	4.93	4.85	4.92	4.60	
Urban League Hillsdale	4.75	4.81	4.88	4.81	4.75	4.07	4.75	4.13	4.57	4.85	4.80	4.80	4.80	4.92	4.60	18 94
La Familia	4.67	4.63	4.90	4.88	4.62	4.68	4.64	4.66	4.76	4.91	4.71	4.73	4.62	4.51	4.76	65
Lemon Hill	4.63	4.79	4.76	4.74	4.74	4.55	4.60	4.65	4.79	4.75	4.65	4.73	4.79	4.76	4.79	39
Mark Sanders Complex	4.60	4.64	4.66	4.66	4.66	4.28	4.28	4.24	4.56	4.73	4.52	4.56	4.53	4.56	4.65	1456
Mather	4.88	4.94	4.94	4.94	4.94	3.94	4.31	3.88	4.80	5.00	4.94	5.00	5.00	5.00	5.00	16
Rancho Cordova	4.87	4.87	4.88	4.88	4.88	4.81	4.75	4.79	4.9	4.68	4.87	4.88	4.81	4.64	4.00	82
South County	4.84	4.84	4.80	4.84	4.83	4.60	4.59	4.40	4.80	4.77	4.75	4.70	4.70	4.69	4.67	271
System-wide Average Totals	4.68	4.72	4.72	4.73	4.73	4.41	4.43	4.36	4.63	4.63	4.60	4.62	4.60	4.59	4.65	2,344

# Sacramento Works Employer Services Employer Outreach Activity Report

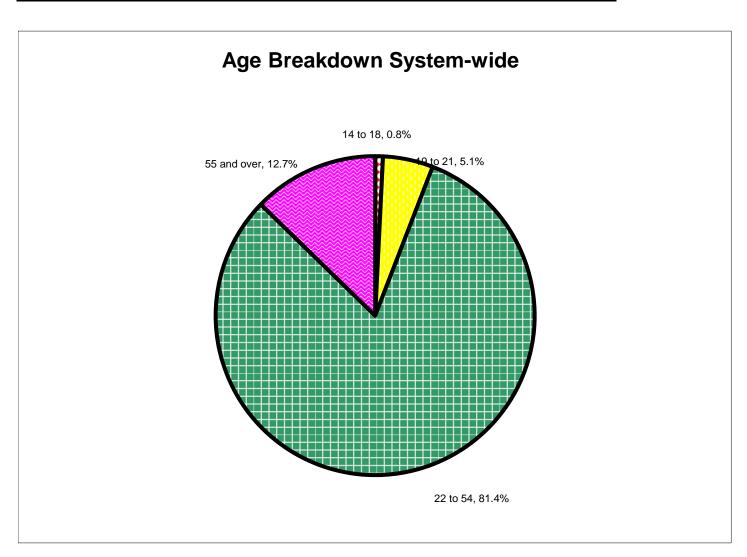
F/Y 2012-2013 July-December 2012

	Cumulative	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter
Employer/ Business Services					
Recruitment Events/Job Fairs:	35	13	22	0	0
Job Orders Posted:	155	75	80	0	0
On-the-Job Training Contracts:	46	18	28	0	0
EZ Vouchers Processed:	1051	570	481	0	0
Rapid Response/Layoff Aversion Services:	27	5	22	0	0
Business Information Center Workshops	0	4	0	0	0
New Employer Registrations	41	36	5	0	0
Job Seeker Services	88	20	68		
Total Hires:	98	40	58	0	0
Average Wage:	\$12.80	\$13.65	\$11.95	\$0.00	\$0.00

## **SETA - Age Breakdown**

7/1/2012 to 12/31/2012

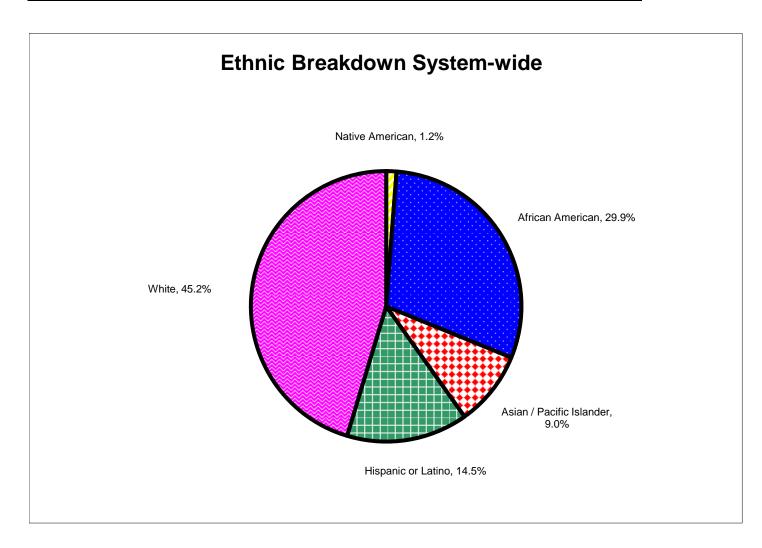
Onestop	14 to 18	19 to 21	22 to 54	55 and over
Broadway	1%	6%	84%	9%
Citrus Heights	0%	3%	78%	18%
Franklin	1%	11%	79%	9%
Galt	1%	5%	78%	15%
Hillsdale	1%	6%	79%	14%
La Familia	1%	4%	88%	7%
Lemon Hill	1%	9%	84%	6%
Mark Sanders	0%	0%	81%	18%
Mather	0%	0%	100%	0%
Rancho Cordova	0%	3%	83%	14%
South County	1%	5%	80%	13%
Urban League	1%	5%	79%	15%
System	0.8%	5.1%	81.4%	12.7%



## **SETA - Ethnic Breakdown**

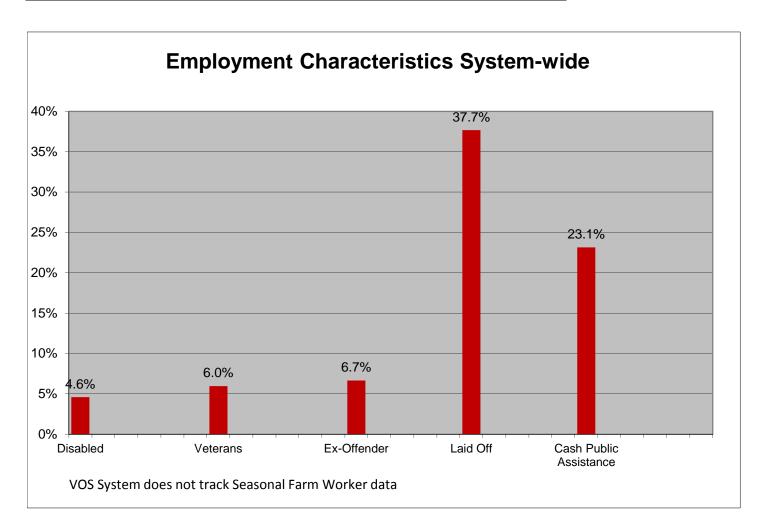
7/1/2012 to 12/31/2012

Onestop	Native American	African American	Asian / Pacific Islander	Hispanic or Latino	White
Broadway	1%	44%	10%	14%	30%
Citrus Heights	1%	15%	4%	9%	70%
Franklin	2%	45%	17%	8%	29%
Galt	0%	18%	10%	13%	59%
Hillsdale	1%	24%	5%	14%	56%
La Familia	0%	39%	5%	31%	25%
Lemon Hill	1%	41%	17%	11%	30%
Mark Sanders	2%	38%	8%	14%	38%
Mather	0%	50%	0%	0%	50%
Rancho Cordova	1%	17%	6%	11%	65%
South County	1%	29%	17%	17%	35%
Urban League	2%	47%	7%	14%	30%
System	1.2%	29.9%	9.0%	14.5%	45.2%



SETA - Employment Characteristics 7/1/2012 to 12/31/2012

			Ex-		Cash Public
Onestop	Disabled	Veterans	Offender	Laid Off	Assistance
Broadway	5%	2%	4%	26%	33%
Citrus Heights	12%	5%	2%	42%	10%
Franklin	3%	6%	8%	38%	23%
Galt	3%	9%	4%	32%	18%
Hillsdale	4%	5%	10%	45%	21%
La Familia	2%	3%	6%	13%	40%
Lemon Hill	2%	6%	12%	29%	41%
Mark Sanders	5%	9%	2%	67%	5%
Mather	0%	0%	0%	0%	50%
Rancho Cordova	5%	13%	6%	43%	16%
South County	4%	2%	8%	30%	28%
Urban League	3%	5%	10%	36%	29%
System	4.6%	6.0%	6.7%	37.7%	23.1%



## **SETA - Education Status Breakdown**

7/1/2012 to 12/31/2012

Onestop	Student/11th and Under	GED/HS Diploma	Some College or AA Degree	Bachelors, Masters or PhD
Broadway	10%	41%	41%	8%
Citrus Heights	4%	40%	42%	14%
Franklin	4%	45%	42%	9%
Galt	6%	45%	36%	13%
Hillsdale	7%	45%	34%	15%
La Familia	7%	64%	23%	6%
Lemon Hill	8%	54%	33%	4%
Mark Sanders	2%	43%	38%	17%
Mather	0%	50%	50%	0%
Rancho Cordova	4%	38%	37%	21%
South County	10%	42%	30%	17%
Urban League	5%	53%	34%	8%
System	6.3%	44.6%	35.6%	13.5%

